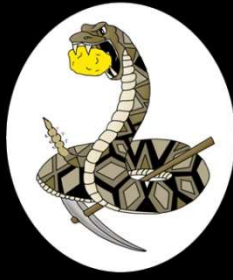


# GOLD



# RATTLER

## Warranty

- **Warranty:** 90 day limited warrantee on manufacturing defects. We carefully inspected each unit at our facility and are assured to be free of material and workmanship defects when shipped. Any products that are proven to be defective in material or workmanship will be repaired or replaced at Gold Rattler LLC expense upon written authorization, provided that such claim is made within 90 days from date of shipment. If you find certain components to be operationally defective, we will replace or repair item at our expense.
- **Warranty is void** on components damaged, made defective, or modified by the owner/operator.
- **Returns:** Your satisfaction is our first priority. We inspect all our products before shipping. We believe in providing every customer with a quality product, efficient customer support and prompt delivery. No merchandise may be returned without prior written authorization.
- **Return Policy:** All items must be in new condition, and in their original state as you received them. All original packaging must be included with the return. Returns must be within 30 days from the date received. Please note Shipping charges are not covered by our refund policy and are non-refundable. Buyer pays return shipping. If you return part of an order you will only be refunded for the returned item. If product is NOT defective, a 10% re-stocking fee will apply.
- Our refund and returns policy lasts 30 days. If 30 days have passed since your purchase, we can't offer you a full refund and will need to be prorated. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. To complete your return, we require a receipt or proof of purchase. We also may ask for you to email pictures to us to determine the condition of the product. There are certain situations where only partial refunds are granted:
  - 1) Any item not in its original condition, or is damaged or missing parts for reasons not due to our error.
  - 2) Any item that is returned more than 30 days passed the delivery date.
- **Exchanges:** We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [goldrattler@gmail.com](mailto:goldrattler@gmail.com)